

MailStore Version 24.2 Now Available

Multi-Factor Authentication for Synchronized Users and an Updated Database

Viersen, 10.04.2024 +++ The German specialist for email archiving, [MailStore by OpenText](#), is today launching the latest version, V24.2, of its MailStore email archiving solutions. The update for [MailStore Server](#), the [MailStore Service Provider Edition \(SPE\)](#) and [MailStore Home](#) offers MailStore customers multi-factor authentication for synchronized users, while providing a number of minor bug fixes to make email archiving even more secure and convenient.

- **More Security**

Up to now, it's been possible to configure multi-factor authentication only for local users; now, this can be configured for synchronized users (without OpenID Connect) too. In addition, administrators can now allow or restrict logins to specific clients (Windows client, the Outlook add-in, a web browser, the IMAP protocol, a command line client, a management API) on a per-user basis.

- **Archiving IRM-Protected Messages in Unencrypted Format**

In the past, emails could only be archived in encrypted form when using Microsoft 365 message encryption (IRM) and journaling. With the new version, these emails can be archived, displayed and searched for in plain text too.

- **Database Update**

We've also updated the internal database engine. The master database will be updated automatically the moment administrators install Version 24.2 to ensure that all software features remain fully available.

As usual, Version 24.2 of **MailStore Server** and the **MailStore SPE** were certified by an independent IT auditor and data privacy expert. The GDPR certificate relates to the processing of personal data, which for both solutions comply with the requirements of the EU's GDPR and the Federal Data Protection Act (DSG) in Switzerland, respectively.

Version 24.2 is available right now for MailStore Server, the MailStore SPE, MailStore Home and the add-on tool [MailStore Gateway](#). With the launch of Version 24.2, support for the Internet Explorer has, however, been discontinued.

Further information about MailStore V24.2 can be found in [this blog post](#). Information about MailStore as well as images can be downloaded [here](#).

About MailStore

MailStore Software GmbH from Viersen near Duesseldorf, Germany, is a subsidiary of OpenText, "The Information Company" (NASDAQ: OTEX) (TSX: OTEX) and one of the world's leading providers of email archiving solutions. Over 80,000 companies, public authorities and educational institutions in more than 100 countries have placed their trust in the products of the German specialist.

MailStore was awarded the [Business Excellence Award 2023](#) in the category "Best Independent Email Archiving Vendor".

Also, with its Service Provider Edition (SPE), MailStore offers a solution that is tailored to the needs of MSPs, who can provide their customers with email archiving as a managed service.

The product portfolio also includes MailStore Home, a solution that enables individual home users to archive their private emails free of charge. MailStore Home is currently used by more than 1,000,000 people worldwide.

More Information

Information	Source
PDF-File of the press release	https://www.mailstore.com/en/company/press/
Images for press release	https://download.mailstore.com/marketing/en/mediakit.zip
Product portfolio information	https://www.mailstore.com/en/products/mailstore-server/ https://www.mailstore.com/en/products/mailstore-spe/ https://www.mailstore.com/en/products/mailstore-gateway/ https://www.mailstore.com/en/products/mailstore-home/
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