

MailStore launches version 23.1

Improved retention policies and deletion options, more users per instance, and updated certifications

Viersen, March 23, 2023 +++ [MailStore by OpenText](#), the German specialist for email archiving, today launches the new version 23.1 of its MailStore email archiving portfolio. The update contains important new features, especially for the business solutions [MailStore Server](#) and [MailStore Service Provider Edition \(SPE\)](#).

From now on, administrators of MailStore Server and MailStore SPE have access to the extended retention policies. These allow for an even more granular configuration of policies, which among other things play an important role in complying with certain GDPR requirements. Administrators can now individually define for selected archives how long emails should be archived and if/when they should be deleted again. In addition, administrators get an extended deletion method for archives in MailStore Client: If required, they can select and delete multiple archives at the same time.

Managed Services Providers using MailStore SPE can now provide their managed service based on MailStore SPE to more users per customer instance at the same time. Following continuous performance improvements and in-depth testing, MailStore is increasing the recommended maximum number of concurrent users per instance from 500 to 2,000. This change applies to MailStore SPE - the user limit for MailStore Server was already increased in 2021 with V13.2.

As usual, the 23.1 versions of MailStore Server and MailStore SPE each underwent two audits to have them certified by an independent IT auditor and data protection expert. The certificate according to IDW PS 880 confirms that both solutions enable GoBD-compliant email archiving; the second certificate relates to the processing of personal data, which for both solutions complies with the requirements of the EU Data Protection Regulation and the Federal Data Protection Act (DSG) in Switzerland, respectively.

More information about MailStore V23.1 can be found in [this blog post](#).

Information about MailStore as well as images can be downloaded [here](#).

About MailStore

MailStore Software GmbH from Viersen near Duesseldorf, Germany, is a subsidiary of OpenText, "The Information Company" (NASDAQ: OTEX) (TSX: OTEX) and one of the world's leading providers of email archiving solutions. Over 80,000 companies, public authorities and educational institutions in more than 100 countries have placed their trust in the products of the German specialist.

Also, with its Service Provider Edition (SPE), MailStore offers a solution that is tailored to the needs of service providers, who are able to provide their customers with email archiving as a managed service.

Our product portfolio also includes MailStore Home, a solution that enables individual home users to archive their private emails free of charge. MailStore Home is currently used by more than 1,000,000 people worldwide.

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