MailStore Implemented at ZWP Ingenieur AG

MailStore Server Case Study

Ever since 1980, ZWP Ingenieur AG has been developing innovative solutions, oriented to clients' specific requirements, as well as enhancing the efficiency and environmental footprint of building services. Apart from planning building services systems, our services include the planning and implementation of technically intelligent building concepts, consultation, expert opinion, operating efficiency assessments, building and system analysis, building simulation, as well as rehabilitation projects and certification for environmental standards. The business was founded in 1980 by Bernhard Zibell. There are 270 employees working in all disciplines of technical building services at the German sites in Cologne, Berlin, Hamburg, Bochum, Dresden, Munich, Stuttgart, and Wiesbaden.

Test Phase

Project leader	Andreas Breuer, Head of IT
Objectives	Reduce the workload of the email server and be able to quickly search through all emails
Length of the test phase	Approximately four weeks
Evaluation of the test phase	"After a successful four-week test phase there was no need to consider any other solution. MailStore impressed us straight away with its logical setup and functionalities."
Other tested solutions	"MailStore Server was the first solution that we tested. It was not necessary to test any other solution as it met all of our requirements."
Decision	ZWP Ingenieur AG chose MailStore Server for the following reasons: ▪ Low acquisition costs, intuitive operation, and minimal system requirements ▪ Seamless integration into the existing infrastructure, good support of the email server in use and easy access for end users

Live Use

Implemented in	October 2011
Number of licensed users	300
IT infrastructure in use	▪ At first Exchange 2003, migration to Exchange 2010 underway ▪ Outlook 2010 ▪ Outlook *.ost files, *.pst files
User administration	Users were assigned via directory service synchronization in MailStore Server
Archiving method	Thanks to MailStore Server, ZWP Ingenieur AG was able to create a scheduled archiving of the public folders in Exchange. Each night, the corresponding mailboxes in the email server are checked, and all new or changed emails are archived. All emails are deleted from the public folders after a six-month period according to a rule-based process. This has the advantage of reducing the workload of the email server over the long run.
End user access	▪ MailStore Client ▪ MailStore Outlook Add-in ▪ MailStore Web Access
Evaluation of the live use	"At first, our main priority was reducing the workload of our Exchange Server 2003 (Standard Edition), which had reached its Microsoft storage limit of 75 GB. We also quickly learned to appreciate the search function and how much space it was possible to save thanks to deduplication. MailStore Server was very easy to integrate and we could see the benefits straight away. Using the archiving system was simple and uncomplicated."

Overall Assessment

"We've been devout 'Mailstorians' for nearly three years now. Integrating the solution into our existing infrastructure was very easy and it quickly reduced the workload of the Exchange Server. While my colleagues admire the excellent search function, I appreciate how little maintenance effort is needed, and how so far I have been able to execute every update with just a few mouse clicks. The software is great value for money."