MailStore Implemented at Tiefenbacher

MailStore Server Case Study

Tiefenbacher law firm specializes in commercial law. Founded in Heidelberg in 1980, the law firm now employs 160 people, including more than 40 lawyers, at seven offices and is one of the leading SME law firms in Germany. The law firm develops innovative legal solutions for owner-managed SMEs, listed stock corporations, financial service providers, contracting authorities, and private individuals.

Test Phase

Project Leader	Philipp Weber, IT Administrator
Objectives	▪ Fulfill legal requirements ▪ Reduce the workload of email servers ▪ Permanently back up PST files in a central archive ▪ To be able to quickly search all emails
Length of the test phase	Four weeks
Complications	“There were no complications during the test phase. What’s more, the high level of support and easy-to-understand documentation made it a snap to get started.”
Other tested solutions	“In addition to MailStore Server, we also tested different solutions that are on the market. However, neither of these solutions met all of the criteria.”
Decision	Tiefenbacher chose MailStore for the following reasons: ▪ Low acquisition costs, intuitive operation, and minimal system requirements, easy access for end users ▪ Seamless integration into the existing infrastructure and the option to install MailStore on a virtual machine on existing hardware

Live Use

Implemented in	September 2014
Number of licensed users	160
IT infrastructure in use	▪ Windows 7 and Server 2008 R2 ▪ Exchange 2010 ▪ A number of large PST files
User administration	Users were created by synchronizing with Active Directory in MailStore Server.
Archiving method	Tiefenbacher uses MailStore Server to archive all incoming and outgoing emails (journal archiving). This method has the advantage that the integrity of the archive can be backed up and emails cannot be manipulated before they are archived. This ensures compliance with legal requirements.
End user access	▪ MailStore Client
Evaluation of the live use	"The feedback from colleagues has been overwhelmingly positive. They value how easy it was to use the solution. I particularly like the easy administration. MailStore Server is installed and configured in a few steps."

Overall Assessment

"MailStore completely met our expectations in many different respects. It's a user- and administrator-friendly software solution with a fair price/performance ratio that allows us to comply with the legal retention guidelines for emails."