

MailStore Implemented at Mounting Systems GmbH

MailStore Server Case Study

The ISO-certified company Mounting Systems GmbH is one of the largest manufacturers of fastening systems for photovoltaic and solar-thermal power plants and module frames in the world. With over 20 years of experience in the market, the company is a highly-skilled developer and manufacturer in this business segment, headquartered in Rangsdorf near Berlin.

The company now known as Mounting Systems GmbH was originally founded in 1993. In September 2008, Mounting Systems GmbH began operating as a separate company and has been selling its products independently ever since.

In October 2010, Mounting Systems opened an office in France. Since January 2011, the company has established its own sales and production site in West Sacramento, USA. As of March 2012, another representative office has been available for customers in UK and in 2013 Mounting Systems opened a new facility in Japan.

www.mounting-systems.com



Evaluation phase

Project manager	Philipp Gobst, network administrator, Weist EDV GmbH & Co. KG Dirk Kohlstrung, CIO, Mounting Systems GmbH
Objectives	<ul style="list-style-type: none">▪ Comply with legal requirements▪ Reduce the email server's workload▪ Eliminate mailbox limitations▪ Facilitate backup and restore▪ Secure PST files▪ Protect against data loss▪ Enable fast search within emails
Duration of test phase	Two weeks
Decision	<p>The key reasons for implementing MailStore Server as an email archiving solution included:</p> <ul style="list-style-type: none">▪ "Moderate effort needed for installation and set-up, and easy technical implementation."▪ "Technical features like support for multiple servers, clients and protocols as well as full-text search in archive."▪ "The very good price-performance ratio."

Live Use

Implementation date	Early 2014
Number of licensed users	220
IT infrastructure	<ul style="list-style-type: none">▪ Virtual (ESXi 5.5) Windows Server 2012 R2, 4 x Xeon E-2630 2.3GHz CPU, 10GB RAM, NAS storage▪ Microsoft Exchange 2013▪ Outlook 2013, Outlook 2016
Evaluation of initial installation effort	"It only took a moderate amount of work to install and set up MailStore Server."
User administration	"The user accounts were added automatically to MailStore Server due to its integration with Active Directory."
Archiving method	"We archive emails from Microsoft Exchange and have defined "automatic deletion" as our deletion rule."

Evaluation of live operation	“Following a two-week test phase, we started using MailStore Server in early 2014 for legally-compliant email archiving. Our customer is very happy with the choice of system due to the simple installation in a moderate amount of time as well as the solution’s stability.”
End user access	MailStore Outlook Add-In
Evaluation of the documentation	“The technical documentation is helpful and we think it is good. We found all the information we needed.”
Evaluation of the solution’s stability	“MailStore Server is very stable running at average performance.”
Evaluation of ongoing maintenance costs	“The software stands out due to its low maintenance requirement. For this reason, we have not yet needed to contact technical support.”

Overall Assessment

“MailStore Server provides a whole range of advantages. As well as compliance with legal requirements and important protection against data loss with simplified restore and backup, Mounting Systems also benefits from a reduced workload on the mail server and fast searching in archived emails. With its low installation and maintenance requirement, the software has a very good price-performance ratio for midsized companies. I’m happy using MailStore Server and recommend it to customers looking for software to archive and secure their emails.”

Philipp Gobst, Network Administrator, Weist EDV GmbH & Co. KG

Note:

The IT systems house Weist EDV provides IT-Services to Mounting Systems GmbH and is a partner of [ELOVADE Deutschland GmbH](#).