

MailStore Implemented at Legacy Vacation Club

MailStore Server Case Study

Legacy Vacation Club, established in 2009, offers its guests friendly, comfortable and affordable vacation experiences. Headquartered in Orlando the family-friendly vacation provider has eight resorts in Florida, Colorado, New Jersey and Nevada and more than 250 employees. Each Legacy Vacation Resort destination puts families just moments from unforgettable attractions and fun things to do, from theme parks, golf and outdoor recreation to pristine beaches and world-class ski resorts.



Test Phase

Project leader	Scott D. Zane, Managing Director of Information Technology
Objectives	▪ Reduce the workload of the email server ▪ Protect against data loss ▪ Enable quick search through all emails ▪ Meet compliance standards and be prepared for eDiscovery requests "My former company was involved in some litigation. We had no archiving option. A majority of the evidence discovery was based on email requests of a dozen or so employees. I spent close to 6 months of my life collecting, indexing and reviewing more PST files than I care to recall. It was painful and I vowed that it would never happen again."
Length of the test phase	Two weeks or less
Other tested solutions	Microsoft Enterprise CAL's for archiving in Exchange
Decision	Legacy Vacation Club chose MailStore for the following reasons: ▪ Extremely affordable price ▪ Low initial installation and set-up effort ▪ Technical characteristics like the ability to export archived emails as PST's or the easy one-click restore of emails

Live Use

Implemented in	May 2013
Number of licensed users	100
IT infrastructure in use	▪ Windows 7, Server 2003 R2, Server 2008 R2 ▪ Exchange 2010 ▪ Outlook 2007 (migration to Outlook 2013 is planned for the second quarter of 2015) ▪ OST files
User administration	Users were created by synchronizing with Active Directory in MailStore Server.
Archiving method	The Legacy Vacation Club opted for scheduled archiving when selecting the archiving method. All emails sent and received within the organization are archived entirely using the 'journal' mailbox.
Access	"We do not allow end users access. It's used by IT to compile PST's as requested for HR investigations and other needs. If a user needs a copy of some dates of files we complete that request for them as well."
Evaluation of the technical support	"Helpful and quick to respond."
Evaluation of the live use	"My IT Team loves MailStore."

Overall Assessment

"Having lost 6 months of my life due to discovery and searching PST's along with depositions that accompanied that task, I am very grateful, if ever faced with that situation again, that I have MailStore to lean on. It was the least expensive and most sensible choice for us. We didn't need a heavy high end product."