

MailStore Implemented at HF Group

MailStore Server Case Study

Operating from offices in Glasgow, Edinburgh, Manchester, Aberdeen and Belfast with 250 employees, the HF Group of companies work on groundbreaking contracts and commissions throughout the world, comprising five key areas: Electrical, mechanical services, fire and security, comms and controls.

More than 30 years in business, the name HF occupies a leading position in the industry. Over the years HF Group has diversified and developed abreast of industry advancements; is grown into a group of world-class companies leading the way in next-generation technologies; and all with a family continuity at management level which is unprecedented in the industry. Faced with today's business challenges – recessions, takeovers and mergers, this is testament to HF's truly outstanding approach.



HF Group

www.hf-group.co.uk

Test Phase

Project leader	Tom Castelein, Chief Information Officer (CIO)
Objectives	▪ Reduce the workload of the email server
Length of the test phase	No test phase
Decision	Key arguments in favor of implementing MailStore Server as the email archiving solution: ▪ "In a market comparison, this is the easiest solution to implement with the least amount of time and costs required for configuration and maintenance." ▪ "Simple, perfectly suited tool, very stable and without problems." ▪ "Good value for money."

Live Use

Implementation date	2013
Number of licensed users	210 (as of March 2016)
IT infrastructure in use	▪ Windows Server 2012 R2 ▪ Started with Microsoft Exchange 2003. Now Microsoft Exchange 2013 ▪ Started with Outlook XP. Now Outlook 2010
Evaluation of the initial installation times and costs	"The initial MailStore Server installation was very easy."
User administration	"The users were automatically added to MailStore Server with the assistance of directory service synchronization."
Archiving method	"We are using journal archiving. Furthermore, each individual mailbox is archived and we set a deletion rule: Emails in Mailboxes are deleted automatically after one month."
Evaluation of live operation	"We have been archiving our emails with MailStore Server since 2013. Prior to this we have tested MailStore by installing MailStore Home. Next to the simple installation and configuration as well as the prompt and expert support, is the fact that the software reduces the workload of the Email server. Its very stable performance to date has helped keep maintenance costs pretty low."

End user access	▪ MailStore Outlook Add-in ▪ MailStore Desktop Client
Evaluation of the documentation	"Excellent: Easy to understand and very helpful."
Evaluation of the solution stability	"MailStore Server is very stable in operation while delivering very satisfactory performance."
Evaluation of ongoing maintenance costs	"The software sets itself apart by low maintenance efforts for the administrator."

Overall Assessment

"We have tested the Email archiving software in a private environment by installing and using MailStore Home. We have been absolutely convinced by this very good example of German engineering work and implemented MailStore Server at HF Group in 2013. Since then we have moved from Exchange 2003 and XP to Exchange 2013 to Outlook 2010 without any problems. The excellent support team helped us a lot during the resolution of support questions. They offered us support via telephone and their instructions have been clear and professional – and easy to carry out. With MailStore Server we have been able to reduce the workload of our Email server dramatically. We recommend MailStore Server not only because of its stable performance but also because of the excellent value for money and its return on investment."