MailStore Implemented at CAC GmbH

MailStore Server Case Study

The foundations of Chemieanlagenbau Chemnitz GmbH (CAC) were laid back in 1811. The craftsman Johann Samuel Schwalbe founded a machine manufacture in Chemnitz (Saxony) from which the famous 'Germania' engineering works emerged.

From 1964 onwards, chemical plants were designed, constructed, delivered, and commissioned for various markets at home and abroad. Anlagenbau Chemnitz developed into a specialized company for engineering and construction of chemical plants on an international scale.

In 1990, following the social and economic changes after the reunification of Germany, the company was taken over by the Lurgi Group in Frankfurt-am-Main, a traditional engineering company which operated worldwide. Over the following 15 years, many major projects were completed independently and in cooperation with Lurgi.

Since 1 April 2004, when the company was re-established within the framework of a management buy-out (MBO), it has been operating in the traditional business segments again. The company looks back on a tradition of more than 50 years on the international market. Its more than 250 engineers in Chemnitz – more than 500 worldwide – are continuing the successful history of the enterprise.

www.cac-chem.de

Test Phase

Project leader	Frank Pölitz, Head of IT Services
Objectives	▪ Fulfill legal compliance requirements ▪ Reduce the workload of the email server
Length of the test phase	Six months
Decision	Key arguments in favor of implementing MailStore Server as the email archiving solution: ▪ “In a market comparison, this is the easiest solution to implement with the least amount of time and costs required for configuration and maintenance.” ▪ “Simple, perfectly suited tool without any frills or gimmicks.” ▪ “Solid value proposition.”

Live Use

Implementation date	Beginning of 2013
Number of licensed users	300 (as of: February 2016)
IT infrastructure in use	▪ XenServer virtualization ▪ Windows Server 2008 R2 ▪ Microsoft Exchange 2007 ▪ Outlook 2007
Evaluation of the initial installation times and costs	“The initial MailStore Server installation and setup took very little time.”
User administration	“The users were automatically added to MailStore Server via a link-up to the Active Directory.”
Archiving method	“We run MailStore Server on two separate servers. Audit-compliant email archiving takes place on one of the servers using Exchange journals. The other server is used for archiving emails that are over a year old. Whoever owns each mailbox has full access to the latter archive.”

Evaluation of live operation	“We have been archiving our emails with MailStore Server since the beginning of 2013. Next to the simple installation and configuration as well as prompt and expert support, the fact that the software conforms with the regulations regarding legally compliant email archiving was one of the key selling points. Its very stable performance to date has helped keep maintenance costs low.”
End user access	▪ MailStore Outlook Add-in ▪ MailStore Web access ▪ MailStore Client
Evaluation of the documentation	“Whenever the technical documentation was required, the necessary information was easy to find.”
Evaluation of the solution stability	“MailStore Server is very stable in operation while delivering very satisfactory performance.”
Evaluation of ongoing maintenance costs	“The software sets itself apart with low maintenance effort for the administrator.

Overall Assessment

“After comparisons with email archiving solutions by Symantec and H&S, we opted to go with MailStore Server. In addition to the simplicity and performance stability, another crucial factor was that MailStore Server offered the best value compared to other products on the market. MailStore Server is a simple but perfectly satisfactory email archiving tool without any frills or gimmicks. It reduces the IT administrator’s workload and includes everything we expect from this type of software. End users can also implement it without any problems. In addition to reducing the load on the email server, we have achieved our most important objective of legally compliant email archiving thanks to MailStore Server. Whenever we needed any technical support in spite of the solution’s stability, we received prompt and expert support. MailStore Server is perfectly suited to the requirements of a company of our size and we would definitely recommend it to others.”