MailStore Implemented at Baker Tilly Roelfs

MailStore Server Case Study

Baker Tilly Roelfs is one of the largest partner-managed consultancies in Germany and is an independent member of the global Baker Tilly International network. Its accountants, auditors, lawyers, tax advisers and management consultants provide a broad range of innovative and individual consultative services. In Germany, Baker Tilly Roelfs has 750 employees on its payroll at twelve different locations.

Test Phase

Project leader	Martin Menzerath, Manager ITC Services
Objectives	▪ Compliance with legal requirements ▪ Reduce the workload of mail servers ▪ Simplify backup and restore ▪ Backup PST files ▪ Protection against data loss ▪ Quickly search all emails
Length of the test phase	Approx. four months
Evaluation of the test phase	“The test went completely smoothly. We did not need to contact the manufacturer’s technical support team once. This was also because the solution came with excellent documentation.”
Decision	The following product features are what made Baker Tilly Roelfs decide in favor of MailStore Server at the end of the test phase: ▪ Low system requirements ▪ Low acquisition costs ▪ Intuitive to use ▪ Seamless integration into the existing infrastructure ▪ Easy access for end users ▪ Excellent support for email server in use

Live Use

Implemented in	November 2013
Number of licensed users	900
IT infrastructure in use	▪ Windows Server 2003 to 2012 ▪ Exchange 2007 ▪ Outlook 2007 bis 2010 ▪ PST files
User administration	The users were created by synchronizing with Active Directory in MailStore Server.
Archiving method	A combination of journal archiving, which archives all future incoming and outgoing emails, and multi-mailbox archiving was implemented. Multi-mailbox archiving allows several (or all) of an email server's mailboxes to be archived in one step, and the emails to be assigned to their respective owners in the archive. Old emails can also be transferred to the archive in this way. Baker Tilly Roelfs is planning to set up a delete filter within multi-mailbox archiving in the future. This is being done so that emails that have been archived are automatically deleted after a defined period of time in order to reduce the load on the server.
End user access	▪ MailStore Outlook Add-in ▪ MailStore Mobile Web Access

Overall Assessment

"MailStore Server allowed us to implement an email archiving system in our firm that meets all of the legal requirements and to reduce the mailbox sizes of our email servers to a minimum. The easy installation and administration made this product the clear choice for us. MailStore Server is simply a good solution. A further advantage over other solutions is its low cost."