MailStore Server Case Study

Email Archiving with MailStore at Beck+Heun

Beck+Heun GmbH has 50 years of experience in the development of its core product, shutter boxes. Today, the medium-sized company from Mengerskirchen in Hessen, Germany, offers trendsetting shading, insulation, and ventilation solutions for windows in addition to a full range of various types of shutter and Venetian blind boxes. The highly innovative company has used the MailStore email archiving solution across its branch offices since 2011.

Optimal price/performance ratio and top performance

“It’s easy to explain why we’ve used MailStore Server for the legally compliant archiving of all our email so consistently and for such a long time,” says Thomas Boehm, System Administrator at Beck+Heun.“ In addition to enabling us to meet legal requirements, it means we can reduce the load of our email server, eliminate mailbox quotas, and simplify our backup and restore processes.” In discussions held with those responsible for implementing and operating the archiving software made in Viersen, Germany, it becomes clear that an optimal price/performance ratio plus a reduced amount of setup and installation work are crucial factors in the decision to use MailStore Server. “In our day-to-day operations, we benefit from the fact that the software is always available and requires very little maintenance. This means we can focus on the current challenges we are facing in IT,” says Boehm, summarizing additional advantages offered by MailStore Server. He clearly recommends that others purchase the software as well:

> “MailStore makes our day-to-day tasks easier, and our employees find it very simple to use. We would definitely purchase the product again and are a hundred and ten percent happy to recommend the software!”

Thomas Boehm, System Administrator

Test Phase

Project leader	Thomas Boehm, System Administrator
Objectives	▪ Fulfill legal requirements ▪ Reduce the load of the email server ▪ Eliminate mailbox quotas ▪ Simplify backup and restore processes ▪ Protect against data loss ▪ Fast search for archived emails
Length of test phase	No test phase
Decision	Key arguments in favor of implementing MailStore Server as an email archiving solution: ▪ "Very simple setup and configuration" ▪ "Optimal price/performance ratio"

Live Use

Implementation Date	2011
Number of licensed users	320 (as of September 2018)
IT infrastructure	▪ ESX Server with VMware ▪ Windows 7 and Windows 10 ▪ Microsoft Exchange 2010 ▪ Outlook 2013 and Outlook 2016
Evaluation of the initial installation times and costs	"The initial setup of MailStore Server was very easy and took a minimum amount of time."
User administration	"The users were assigned by synchronizing with Active Directory in MailStore Server."
Archiving method	"The employee mailboxes are archived automatically. Rule-based deletion from the employee mailboxes is implemented as well. Naturally, the emails remain available in the archive."
Evaluation of live operation	"Following the easy installation of MailStore Server, we have been using the software to archive our email since 2011. So far, the software has been uncomplicated to operate, so little maintenance has been required. It was not necessary yet to contact MailStore's technical support."
End user access	▪ MailStore Outlook Add-in ▪ Web access

Evaluation of the documentation	“Because the software has been so easy to implement and uncomplicated to operate, we have not used the technical documentation and are therefore unable to assess it.”
Evaluation of the solution stability	“MailStore Server is always available, guarantees outstanding performance despite its low hardware requirements, and is very stable while delivering excellent performance.”
Evaluation of ongoing maintenance costs	“The software stands out in practical use thanks to the fact that it needs little to no maintenance.”

About Beck+Heun GmbH

The Beck+Heun GmbH brand stands for over 50 years of experience in the development of the company’s core product, shutter boxes. The result is an assortment that features all possible variants and is completely unrivalled. Beck+Heun offers a complete range of various types and sizes of shutter and Venetian blind boxes. Anyone who is unable to find what they are looking for in the luxurious standard range can have an individual product custom-made for them. This is a particular strong point of the manufacturer from Mengerskirchen in Germany. In addition, Beck+Heun’s range of products and services was expanded some time ago to include trendsetting shading, insulation, and ventilation solutions for the entire window.
https://www.beck-heun.net

“The headquarters and largest location of Beck+Heun GmbH in Mengerskirchen, Germany.“
Photo: Beck+Heun