# MailStore V13.1: Support of AD FS OpenID Connect plus an Enhanced User Experience

Viersen, April 21, 2021 +++ MailStore Software GmbH, the German specialist in email archiving, is releasing Version 13.1 of its archiving products today. The highlight of the update is the integration of modern authentication for Active Directory Federation Services (AD FS) through OpenID Connect. This means that MailStore customers who prefer to use AD FS in conjunction with Active Directory or LDAPv3-compliant directory services rather than Microsoft 365 or Google Workspace now also benefit from state-of-the-art authentication methods. As with other releases, independent data privacy experts have audited and certified Version 13.1 of the commercial MailStore products according to EU's GDPR and the German IDW PS 880 standard. MailStore products are, therefore, fully compliant with the latest industry and technology standards, providing added IT security.

## Integration of AD FS OpenID Connect, Monitoring Systems, and an Enhanced User Experience

Furthermore, the update allows MailStore customers with hybrid environments that use a cloud email service such as Microsoft 365 in combination with other email servers to benefit from modern authentication, too. For administrators of MailStore Server or the MailStore Service Provider Edition (SPE), integration of AD FS OpenID Connect provides added cover against man-in-the-middle attacks, as all user passwords remain exclusively with the identity provider (i.e. the AD FS) and are not handled by the MailStore solutions at all. MailStore Server and MailStore SPE customers also benefit from added security thanks, e.g. to multi-factor authentication, with no changes to their customary login environment.

"Version 13.1 is the first update since the last major version. In customary MailStore manner, it not only improves the security of our software, but enhances the user experience as well," says Bjoern-Arne Meyn, Product Manager at MailStore. "The improvements make for a more pleasing user experience. That goes for IT administrators, too, who now have the option of automating the process by which license information is updated. Now, admins no longer need to remember to manually upload the new license information to the software after renewing their service or purchasing additional user licenses."

Thanks to an update of MailStore Gateway, the free add-on program, this module now supports more than one target mailbox (RCPT-TO) per email in SMTP server mode. This means that MailStore Gateway now accepts journal emails sent to several target mailboxes in the same SMTP session. This is a real advantage, e.g. for customers running multiple email domains in one and the same Microsoft 365 tenant.

Several other minor enhancements contribute to a better overall user experience. What's more, improved handling of the re-indexing process serves to speed up the process of moving emails and folders around an archive. MailStore customers with valid Update and Support Service agreements can download the update free of charge from the MailStore website. Interested companies might also want to download the new version as part of a free, 30-day trial.

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# About MailStore

MailStore Software GmbH from Viersen near Düsseldorf, Germany, is a subsidiary of OpenText, "The Information Company" (NASDAQ: OTEX) (TSX: OTEX) and is one of the world's leading providers of email archiving solutions. Over 80,000 companies, public authorities and educational institutions in more than 100 countries have placed their trust in the products of the German specialist.

Also, with its Service Provider Edition (SPE), MailStore offers a solution that is tailored to the needs of service providers, who are able to provide their customers with legally compliant email archiving as a managed service.

The product portfolio also includes MailStore Home, a solution that enables individual home users to archive their private emails free of charge. MailStore Home is currently used by more than 1,000,000 users worldwide.

# More information

| Information | Source |
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| Download this release as a PDF file | https://www.mailstore.com/en/company/press/ |
| Images for the release | <br>Caption:<br>"As well as providing further options in the area of modern authentication, MailStore V13.1 makes for a better user experience."<br>*Bjoern-Arne Meyn, Product Manager at MailStore Software GmbH*<br>https://download.mailstore.com/marketing/en/mediakit.zip |
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