MailStore V13: improved support of cloud-based services and modern authentication

Viersen, July 15, 2020 +++ MailStore Software GmbH, the German specialist in email archiving, is releasing Version 13 of its archiving products today. In particular users of MailStore Server and the MailStore Service Provider Edition (SPE) stand to benefit from enhanced interaction with the important cloud services Microsoft 365 and Google G Suite. What's more, with its support of OAuth2 and Open ID Connect, Version 13 marks the arrival of modern authentication standards in the MailStore products. And, as with every major release, the German email specialists have introduced further improvements in the areas of security and user experience.

Better support of cloud services, plus modern authentication standards

MailStore Server and the MailStore Service Provider Edition (SPE) now support OAuth2 and OpenID Connect, which makes integrating the MailStore archiving products in the public cloud services Microsoft 365 and Google G Suite even easier. IT administrators and users alike benefit from standardized login policies: so, settings used for Microsoft 365 or Google G Suite tenants can also be used for MailStore Server or the MailStore SPE, including e.g. multi-factor authentication. The new two-step login process emulates the login routines of modern web applications, and MailStore no longer has to process the passwords of remote users during authentication. In addition, the new dedicated Microsoft 365 archiving and export profiles make it easier for IT administrators to configure profiles. Here too, the support of modern Oauth2 authentication not only improves security but also integration with Microsoft 365.

"Version 13 sees MailStore resolutely pursuing its goals of seamless product interaction with key on-premises and cloud email services, support of modern technologies, and first-class security with no increase in complexity," says Philip Weber, Managing Director at MailStore.
He goes on to explain the context with regard to Microsoft 365 and Google G Suite, the popular cloud-based email services: "Particularly in these challenging times, the release of V13 is especially important for us all here at MailStore. The implementation of modern authentication technology vis-à-vis Microsoft 365 and Google G Suite is fundamentally important for our customers and partners, as both Microsoft and Google have defined this as a mandatory requirement going forward."

Other improvements for added security and an improved user experience

- In Version 13, the support of unencrypted connections to MailStore Server has been completely removed. So administrators can rest assured that all MailStore installations permit only encrypted connections with the archive.
- Users of MailStore products benefit especially from a marked improvement in the performance of the integrated Web Access, which allows users to access their personal email archives from any device and any platform.
- Both MailStore Server and the MailStore Service Provider Edition (SPE) have been inspected by an independent IT auditor and certified as compliant with IDW PS 880 (audit standard of the German Institute of Auditors) and the personal data processing requirements of the EU's General Data Protection Regulation (GDPR).

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About MailStore

MailStore Software GmbH from Viersen near Düsseldorf, Germany, is a subsidiary of OpenText, "The Information Company" (NASDAQ: OTEX) (TSX: OTEX), and is one of the world's leading providers of email archiving solutions. Over 70,000 companies, public authorities and educational institutions in more than 100 countries have placed their trust in the products of the German specialist.

Also, with its Service Provider Edition (SPE), MailStore offers a solution that is tailored to the needs of service providers, who are able to provide their customers with legally compliant email archiving as a managed service.

The product portfolio also includes MailStore Home, a solution that enables individual home users to archive their private emails free of charge. MailStore Home is currently used by more than 1,000,000 users worldwide.

More information

Information	Source
Download this release as a PDF file	https://www.mailstore.com/en/company/press/
Images for the release	Caption: "Version 13 sees MailStore resolutely pursuing its goals of seamless product interaction with key on-premises and cloud email services, support of modern technologies, and first-class security with no increase in complexity." https://download.mailstore.com/marketing/en/mediakit.zip
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