

MailStore 10.2: Bringing User Experience and Security to a new Level

- Commercial products for email archiving now available with Web Access featuring responsive design and an enhanced compliance feature

Viersen, Germany, 18 October 2017 +++ MailStore Software GmbH, the German specialist for email archiving solutions, announced the release of MailStore version 10.2. MailStore Server and the MailStore Service Provider Edition (SPE) from the company's commercial product line now offer Web Access with a responsive design as part of the company's continued efforts to further enhance the user experience of version 10. In addition to other improvements, there is one option that stands out: the digitally signed export of archives increases email security. It is also available in an update for MailStore Home, the free version of the German software for archiving emails for individuals.

Going mobile at work: Web Access with responsive design

Both MailStore Server and the MailStore SPE now also feature Web Access with a responsive design due to the increased mobility of company employees. This move greatly improves user-friendliness because archived emails can be accessed far more easily from any user device, regardless of the device's operating system and display size. Furthermore, the functionality has been enhanced compared to the previous version of Web Access. It now enables users accessing the archive from a mobile device to move or even delete emails within the archive, depending on their specific permissions. This means that users on mobile devices can take full advantage of the functions offered by the Web interface. This further development is the first stepping stone in several additional enhancements awaiting users in the next development cycles.

Compliance feature: digitally signed exports

The new version of all three MailStore products now enables users to add a digital signature to emails that are exported from an archive. It provides information on whether or not an email was modified during a migration. This feature represents the continuous development of the compliance features of the products. It enables auditors, for example, to quickly establish the fact that an email was archived with no changes – in accordance with specific legal requirements in many states and countries all over the world. The digital signature is a cryptographic means to ensure that an email from a protected archive remains unchanged after being exported and has the same status as before.

Status reports for the MailStore SPE now also available

Managed service providers and administrators can now allow daily or weekly status reports within an instance to be sent to one or more recipients starting with MailStore SPE version 10.2. These status reports contain all relevant data that the administrator requires, from licensing details through to summaries of the successful or unsuccessful execution of archiving profiles or jobs. In addition, the administrator can check the user's dashboard to see whether the service provider of the email archiving-as-a-service has access permissions for their instance.

Daniel Weuthen, Director of Engineering at MailStore, explains, "Our launch of version 10.2 is proof we are maintaining our course of consistently further developing our software. The number of employees working for SMEs who utilize various devices and operating systems for their work is growing, and it's not only the traditional desktop computer they're using. For this reason, we have enabled responsive access to the email archive that is platform-independent. These modifications to the MailStore software's architecture act as a cornerstone for future developments."

Read about the new features and minor bug fixes in the change log here:

<https://www.mailstore.com/en/products/mailstore-server/changelog/>

<https://www.mailstore.com/en/products/mailstore-spe/changelog/>

<https://www.mailstore.com/en/products/mailstore-home/changelog/>

Download a free trial version of MailStore Server here:

<https://www.mailstore.com/en/products/mailstore-server/mailstore-server-trial-download/>

-End of press release-

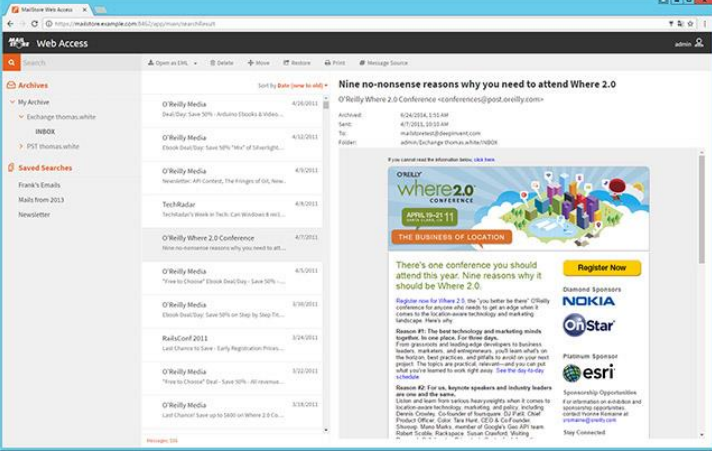
About MailStore

MailStore Software GmbH, one of the worldwide leading manufacturers of email archiving solutions, is headquartered in Viersen, Germany (near Düsseldorf) and is a subsidiary of [Carbonite, Inc. \(Nasdaq: CARB\)](#), a leading provider of cloud, hybrid and onsite data protection solutions, headquartered in Boston, USA. Over 35,000 companies and public and educational institutions in more than 100 different countries have placed their trust in the products of this German specialist.

MailStore also offers a solution developed specifically for providers, the MailStore Service Provider Edition (SPE). This solution allows providers to offer their customers email archiving as a managed service.

MailStore Home is another product in the portfolio that allows individual users to archive their personal emails. MailStore Home is currently used by over one million users worldwide.

Further information

Information	Source
Link to the Press section	https://www.mailstore.com/en/company/press/
Optional quote from Daniel Weuthen on digitally signed exports.	<p>“Companies that use MailStore for their email archiving needs will be confident that the email remains unchanged after it has been exported from the archive and transferred to an external hard drive, thanks to the expansion of the compliance features with the digitally signed export. Therefore, it is possible to use MailStore 10.2 to document the fact that an email was not altered during a migration scenario and that the company can be compliant with certain legal requirements.”</p>
Images for press release	 <p>The screenshot shows the MailStore Web Access interface. On the left, there's a navigation menu with 'Archives', 'My Archive', 'Exchange thomas.ahle', 'INBOX', 'PST thomas.ahle', 'Saved Searches', 'Frank's Emails', 'Mails from 2013', and 'Newsletter'. The main area displays a list of emails from O'Reilly Media, sorted by date. The selected email is titled 'Nine no-nonsense reasons why you need to attend Where 2.0'. The email content includes a header with the conference name and dates (APRIL 19-21 11), a 'Register Now' button, and several sections of text and images promoting the conference. Sponsors like Nokia, OnStar, and Esri are listed at the bottom.</p>
	<p>Photo caption: “The new responsive Web Access of MailStore Server 10.2.” https://download.mailstore.com/marketing/en/mediakit.zip</p>
Product portfolio information	<p>https://www.mailstore.com/en/products/mailstore-server/ https://www.mailstore.com/en/products/mailstore-spe/ https://www.mailstore.com/en/products/mailstore-home/</p>
Contact	<p>MailStore Software GmbH Cloerather Strasse 1–3 41748 Viersen, Germany Tel.: (+49-2162) 502-990 Email: sales@mailstore.com www.mailstore.com</p>
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