

# MailStore Implemented at L'Osteria

## MailStore Server Case Study

FR L'Osteria GmbH is an Italian restaurant concept currently with 55 locations in Germany, Austria, and Switzerland. It has grown from a small company, originally founded in Nuremberg, to become a well-run network since 1999. In



addition to 'the best pizza and pasta d'amore' prepared in the open kitchen, the concept of founders, Friedemann Findeis and Klaus Rader, includes a cozy atmosphere typical for L'Osteria with tall banks of windows, designer lamps, and black and white photos on the walls. The jury awarded the renowned Hamburg Food Service Prize to the rapidly expanding company for its "successful mix of standardized restaurant concept, unique charm, and a casual, feel-good ambiance" back in 2012.

[www.losteria.de](http://www.losteria.de)

## Test Phase

Project leader	André Milich, IT Administrator
Objectives	<ul style="list-style-type: none"><li>▪ Fulfill legal compliance requirements</li><li>▪ Reduce the workload of the email server</li><li>▪ Simplify backup and restore processes</li><li>▪ Fast search for archived emails</li></ul>
Length of the test phase	No test phase
Decision	<p>Key arguments in favor of implementing MailStore Server as the email archiving solution:</p> <ul style="list-style-type: none"><li>▪ "Software recommended by an IT service provider"</li><li>▪ "Straightforward initial setup after a short training phase"</li><li>▪ "Good value proposition"</li><li>▪ "Highly scalable solution"</li></ul>

# Live Use

Implemented in	Spring of 2014
Number of licensed users	450 (as of: February 2016)
IT infrastructure in use	<ul style="list-style-type: none"> <li>▪ ESX VMware base (four cores @ 2 GHz, 4 GB RAM, 580 GB HDD)</li> <li>▪ Windows Server 2012 R2</li> <li>▪ Windows 7, 8.1, 10</li> <li>▪ Microsoft Exchange 2013</li> </ul>
Evaluation of the initial installation times and costs	“The initial MailStore Server setup was completed in a few hours. Only a short training phase was required for the successful initial installation and setup. Subsequent software administration proved simple and comprehensible.”
User administration	“Users were added by importing them from the Active Directory to MailStore Server.”
Archiving method	“The employee mailboxes are automatically archived each day at night. Journal archiving has also been implemented for all incoming and outgoing emails. A deletion rule was defined as well: All emails older than six months are automatically deleted from the Exchange Server mailboxes, but remain available in the archive.”
Evaluation of live operation	“We started archiving our email with MailStore Server in the spring of 2014. Next to high scalability and straightforward integration, the fact that the software conforms with the regulations regarding legally compliant email archiving was one of the key selling point. We increased the number of users several times over since then. The performance of the solution remains good to very good. Backing up and restoring the email server was simplified.”
End user access	<ul style="list-style-type: none"> <li>▪ MailStore Web Access</li> <li>▪ MailStore Outlook Client</li> </ul>
Evaluation of the documentation	“The technical documentation is easy to read and helpful.”
Evaluation of the solution stability	“MailStore Server is very stable in operation and has been trouble-free so far.”
Evaluation of ongoing maintenance costs	“The software sets itself apart with ongoing low maintenance effort for the administrator. When maintenance is required, it is easy to carry out.”

# Overall Assessment

“MailStore Server was recommended to L’Osteria by an external IT service provider. We have achieved legal certainty for email archiving with this software. The straightforward implementation was completed without a hitch. Since MailStore Server is easy to integrate into everyday processes and IT-specific technical knowledge is not required to use it, our employees were able to work with MailStore Server very quickly. Being able to find archived emails quickly with the integrated search function is a major benefit. We also recommend MailStore Server based on the excellent value for your money it represents.”