MailStore Implemented
at Blue Mountain Hospital

MailStore Server Case Study

Blue Mountain Hospital is a full service hospital that was originally built in 1949 in Prairie City, Oregon. The hospital was then rebuilt in 1960 in John Day, Oregon. In May of 2001 ground was broken for the 7 million dollar replacement facility that was completed in August 2003. Blue Mountain Hospital has been designated a critical access hospital and is licensed for 25 beds. The Medical Center Clinics are housed within the facility and consist of a Family Practice Rural Health Clinic and a General Surgery Clinic. Blue Mountain Care Center is a 40-bed intermediate care facility located in Prairie City. The Care Center provides several options for senior living in Grant County, including 24-hour nursing care, restorative care with rehabilitative services, respite care and adult day care.

www.bluemountainhospital.org

Test Phase

Project leader	Christopher W., IT Director
Objectives	- To comply with legal requirements - To simplify backup and restore - To back up PST files - To quickly search all emails
Length of the test phase	No test phase
Decision	Key arguments in favor of implementing MailStore Server as the email archiving solution: "In a market comparison this is the best solution for email archiving." "Super easy initial installation and amazing support." "Extremely fair acquisition costs."

Live Use

Implementation date	2016
Number of licensed users	265 (as of September 2016)
Email infrastructure in use	- Email Server: Leading email provider - Email file formats: PST
Evaluation of the initial installation times and costs	"The initial MailStore Server installation was super easy."
User administration	"The users were automatically added to MailStore Server with the assistance of directory service synchronization."
Archiving method	"All mailboxes are archived individually. Users don't have access to the archive."
Evaluation of live operation	"We have been archiving our emails with MailStore Server since 2016. Prior to this we tested cloud-based archiving of a leading email provider. Aside from the simple installation due to the quick setup and the technically solid support, the software is at an extremely fair price."
End user access	No access
Evaluation of the documentation	"We haven't needed the documentation. The quick setup was self-explanatory."

Evaluation of the solution stability	"MailStore Server is extremely stable in operation while delivering super-fast performance."
Evaluation of ongoing maintenance costs	"Compared to other products in the market, the price-performance ratio of MailStore Server is the best."

Overall Assessment

"We decided to implement MailStore Server in 2016 instead of using the cloud-based archiving function of a leading email provider to archive our emails. There are more than a few reasons for that: MailStore offers the best price-performance ratio in the market, plus the software is super easy to implement, extremely stable and delivers super-fast performance. Basically, deduplication was the technical characteristic that especially convinced us. With this nice piece of software, we comply with legal requirements, simplify backup and restore, can backup PST files and are able to quickly search all emails. MailStore offers amazing technical support and we couldn't find any better solution in the market. I can absolutely recommend MailStore Server as it is economical and practical."

Christopher W., IT Director at Blue Mountain Hospital