Email Archiving for G Suite

Introduction

For most companies, emails are not only the most important way of communicating, they are also one of the most valuable and comprehensive information resources. However, this business-critical means of communication and rapidly expanding volume of data pose an ever-growing challenge for IT departments as they are faced with heightened complexity, rising costs, and increasing demands on the IT infrastructure.

A cloud-based email service such as G Suite can solve many of these problems. Certain challenges will remain after taking this step, yet they will be of a completely different kind.

Challenges Associated with G Suite

- Companies need to comply with legal requirements that oblige them to reliably store emails in a tamper-proof manner for a number of years to come.

- In case of eDiscovery requests, companies need to be able to efficiently search through their entire email portfolio.

- Employees require fast and easy access to all emails at any time.

- The previously used email servers or data stored in PST files and Internet mailboxes need to still remain accessible after switching to G Suite.

- It is necessary to carefully evaluate the risk of fully relocating all critical company data to cloud providers without an additional local backup under the company's control.

Comprehensive Email Archiving of G Suite with MailStore Server

You can install MailStore Server on any computer in your company thanks to its minimal system requirements and set up and start G Suite archiving in just a few minutes. All of the components you need are ready right from the setup.

Archiving of G Suite

Archiving of Existing Emails

- All of the existing emails in Gmail mailboxes can be archived.
- You have the option of archiving individual, multiple or all mailboxes in a single step (this process can also be automated).
- The MailStore Server user database can be directly synchronized with G Suite.
- MailStore Server uses a central system account for authentication, eliminating the need to store user access credentials.

Complete Archiving Through Journaling

- MailStore Server enables all emails to be directly archived when they are received or sent. For this purpose, the free MailStore Gateway can be used, so that no extra mailbox from an external provider must be set up
- Internal emails are also archived in this way.

Support for Other Email Systems

MailStore Server can archive emails from nearly all standard email systems as well as G Suite. This allows your company to establish one single, centrally searchable archive for all existing emails.

- Microsoft Exchange Server 2003[1], 2007[1], 2010, 2013, 2016 and 2019
- Microsoft 365[2]
- MDaemon, IceWarp and Kerio Connect
- All IMAP- or POP3-compatible email servers
- PST, EML and other email files
- Email clients such as Microsoft Outlook and Mozilla Thunderbird

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[1] Microsoft Exchange Server 2003 and 2007 are no longer maintained by Microsoft. Therefore, we are only able to ensure limited compatibility and thus provide limited technical support for Microsoft Exchange Server 2003 and 2007. Furthermore, we reserve the right to completely remove support for these products in a future MailStore update.

[2] All references to Microsoft 365 interchangeably apply to the Office 365 Enterprise plans and other plans that kept Office 365 in their name.

Efficient Email Storage

The key to MailStore Server is a sophisticated storage technology that does not require any external database software. On this basis, a single MailStore Server installation can manage up to 500 users and a rapidly growing volume of emails both efficiently and easily over many years to come.

Flexible Storage Management

The entire archive can be flexibly distributed across any number of individual archive stores. For example, you could use fast, and correspondingly expensive, storage space just for your archive storage databases containing current emails.

Lower Storage Requirements

MailStore Server uses de-duplication on a MIME-part level and compresses file attachments to reduce the total storage requirements by up to 70 percent.

Protection Against Data Loss and Tampering

Emails are encrypted and stored in a tamper-proof manner. An integrated rights management and retention policies prevent emails from being deleted from the archive.

Access to the Archive

Access Options for End Users

- Access by means of seamless integration in Microsoft Outlook
- Web Access
- Access by means of an integrated IMAP server in MailStore
- MailStore Client

Live View of the Archive

MailStore Server has removed the need for stub objects and always provides all users with a direct live view of the archive, regardless of the access path.

Powerful full-text Search

MailStore Server offers fast full-text searching for emails and all types of file attachments.

Further Export Features

MailStore Server is not a one-way street. Individual emails, folders, mailboxes or even all archived email can be restored in standard formats from the archive in a single step. It goes without saying that you can also export emails to G Suite.

Compliance Features

The comprehensive technology concept of MailStore Server helps companies to meet a growing number of compliance requirements and can also assist with eDiscovery scenarios.

- Completeness through journaling
- Authentic archiving
- Tamper-proof storage
- Tamper-proof exports
- Retention policies
- Immediate protection of all emails using Legal Hold
- Logging of relevant events
- Assignment of a special 'auditor' user type for external auditors
- Help with eDiscovery scenarios

About MailStore

With over 70,000 corporate customers in over 100 countries, MailStore is considered one of the global leaders in its field. Our products and solutions are used by small and medium-sized businesses from all sectors, as well as by public and educational institutions.

Further information

Product information	https://www.mailstore.com/en/products/mailstore-server/
Free trial version	https://www.mailstore.com/en/products/mailstore-server/mailstore-server-trial-download/
G Suite implementation guide	https://help.mailstore.com/en/server/Archiving_Emails_from_G_Suite
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